



White Paper:

Guest Menu Item Control Settings

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Applicability

Some of the features described in this document are applicable only to the 5561 and 5581 families of TVs. They are not available to the 5560 or 5860 (or previous) families of TVs.

What is Full Commercial Control?

The term Full Commercial Control refers to the ability to define and limit the guest's ability to effect televisions settings or options to ensure that each guest will enjoy the same initial experience when they power on the TV.

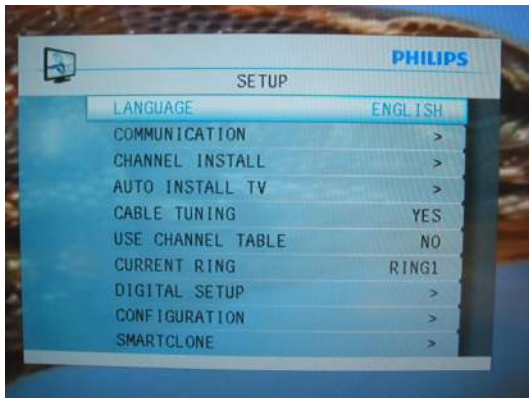
Properties can define a series of “Switch On” parameters which will ensure that a television turns on to the same channel, at the same volume, and with the same “default” settings each time it is powered on. Properties can also define whether certain menu items appear in the guest menu, and set min/max limits for some parameters. Finally, there are settings that define how and what the guest will see and how they will be able to control the television.

What settings exist for “Switch On”?

1. Welcome Message
2. Switch On Channel
3. Switch On SmartGuide
4. Switch On Volume
5. Switch On Picture Format
6. Power On Status
7. Volume Indicator
8. Channel Display

How do I set the Switch On parameters?

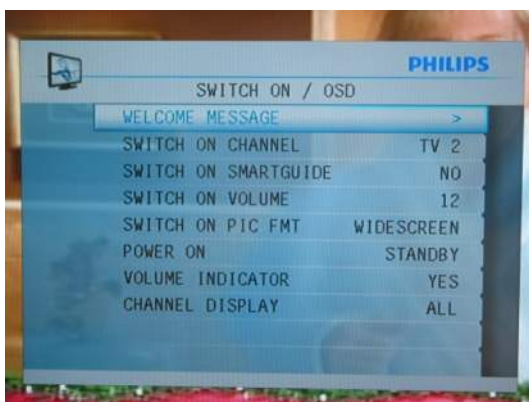
Using the setup remote, RC2573GR, with the side slider selector set to “Setup”, press “M” to enter the setup menu. You will see a screen that looks like this:



Press the ▲ button twice to navigate to Configuration (2nd from bottom), and then press the ► button to enter that sub-menu.



Press the ► button to enter the SWITCH ON / OSD sub-menu.



Navigate to the desired parameter, and press the ► button to set the value as needed. If desired, navigate up or down to set additional parameters.

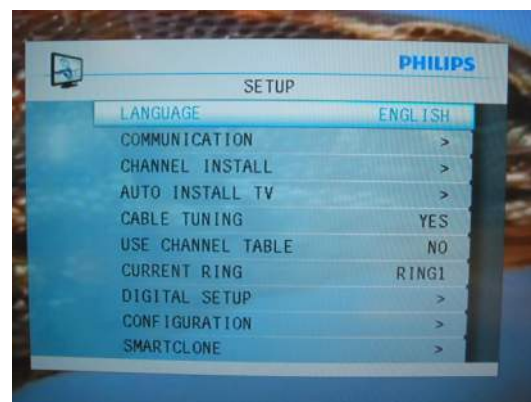
After setting the Switch On parameters, back out of the menu system by pressing “M” to access the previous menu. The menu system is exited after the 3rd press of “M”.

What menu items can be set to be hidden/shown to guests?

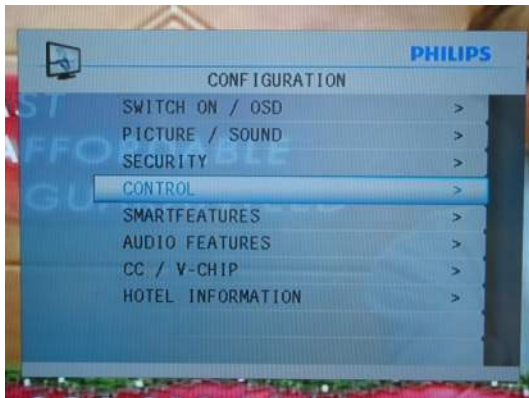
1. Source Menu Item
2. Picture Format Menu Item
3. SmartWindow Menu Item
4. SmartGuide
5. V-Chip (see final section)

How do I hide/show menu items to guests?

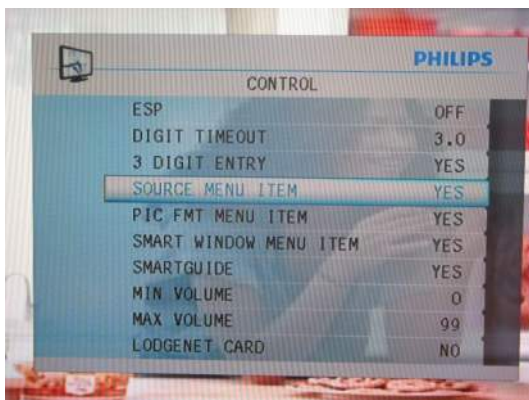
Using the setup remote, RC2573GR, with the side slider selector set to “Setup”, press “M” to enter the setup menu. You will see a screen that looks like this:



Press the ▲ button twice to navigate to Configuration (2nd from bottom), and then press the ► button to enter that sub-menu.



Press the ▼ button 3 times to navigate to Control, and then press the ► button to enter the Control sub-menu.



Navigate to the desired parameter, and press the ► button to toggle the value to YES/NO. If desired, navigate up or down to additional menu items, and set them by press the ► button to toggle the value.

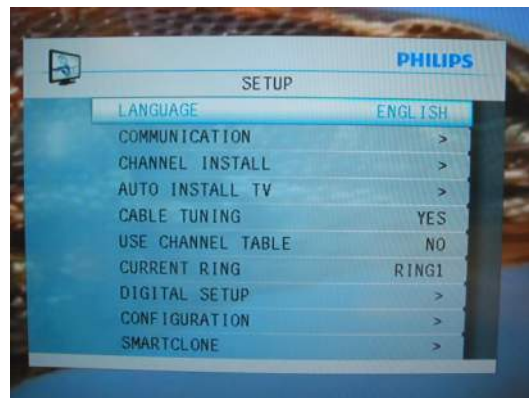
After setting the guest menu item controls, back out of the menu system by pressing “M” to access the previous menu. The menu system is exited after the 3rd press of “M”.

What settings can have min/max limits applied?

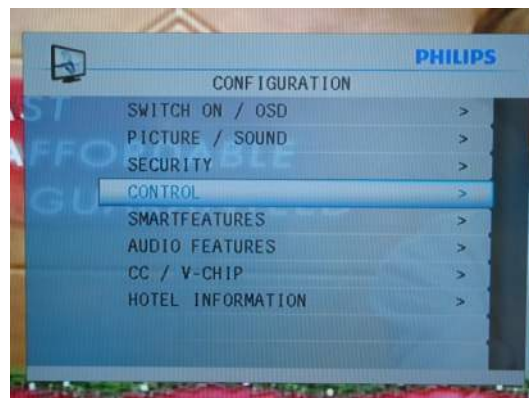
1. Min Volume
2. Max Volume

How do I set these min/max limits?

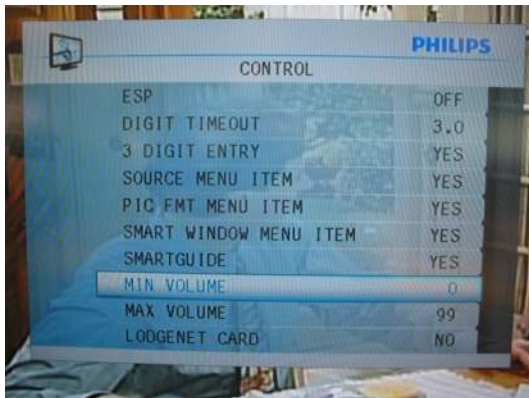
Using the setup remote, RC2573GR, with the side slider selector set to “Setup”, press “M” to enter the setup menu. You will see a screen that looks like this:



Press the ▲ button twice to navigate to Configuration (2nd from bottom), and then press the ► button to enter that sub-menu.



Press the ▼ button 3 times to navigate to Control, and then press the ► button to enter the Control sub-menu.



Navigate to the MIN VOLUME and MAX VOLUME parameters and set them as needed by either pressing the ◀ or ▶ buttons, or directly entering a numeric value using the number buttons.

After setting the minimum and maximum volume controls, back out of the menu system by pressing “M” to access the previous menu. The menu system is exited after the 3rd press of “M”.

What other guest settings can be defined or limited?

While we have described the most common and important settings above, there are a number of other settings that can affect the guest experience. These include:

- Channel Display
- Volume Indicator
- Keyboard Lock
- Remote Control Lock
- Emergency Alert
- USB Break-in
- SmartCP Autosensing Side Inputs (2k9 Phase 2- menu item to be defined)
- Save CC
- V-Chip Menu Item
- Saved V-Chip

Channel Display can be defined to allow the guest to see nothing (NONE), channel numbers (NUMBER), channel numbers and labels (LABEL), or channel, labels and logos (ALL).

Volume Indicator allows you to either display or not display the volume bar when the guest adjusts volume. Options are YES or NO

Keyboard Lock allows you to disable the on TV keys so that it only responds to the remote. Options are YES or NO

Remote Control Lock should only be used in a system where the TV will be controlled by a RS232 or other wired controller, or if the TV is in a public area and stray IR commands may affect the TV in an adverse way.

Emergency Alert allows the TV to respond and display Emergency Alert messages.

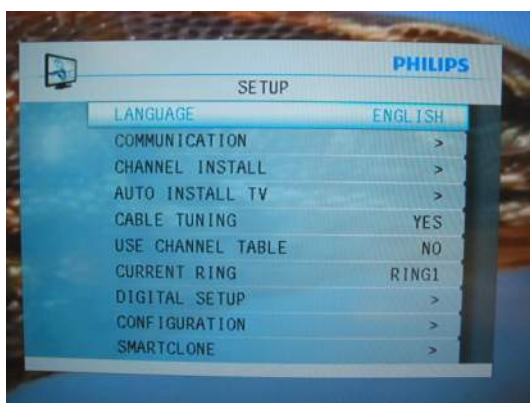
USB Break-in and SmartCP autosensing side inputs allow you specify what will happen if a guest connects a signal to the side inputs (USB or all others). Set to YES, these settings cause the television to automatically tune to whichever input the guest connects a signal.

V-Chip Menu item either removes or displays V-Chip as an option for the guest to select.

Important information on V-Chip and CC

In the unlikely event that a hotel wants or demands the ability to allow the guest to be able to select V-Chip or CC settings AND have those settings stay in the TV even when the set is turned off (possibly they have a long term stay with children or hearing impaired guests), this can be done as follows:

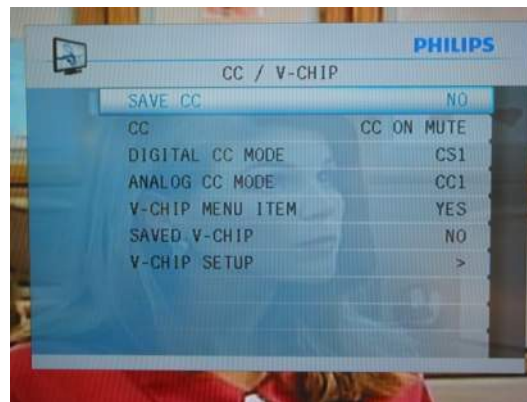
Using the setup remote, RC2573GR, with the side slider selector set to "Setup", press "M" to enter the setup menu. You will see a screen that looks like this:



Press the ▲ button twice to navigate to Configuration (2nd from bottom), and then press the ► button to enter that sub-menu.



Press the ▲ button 2 times to navigate to CC / V-CHIP, and then press the ► button to enter the CC / V-CHIP sub-menu.



Press the ► button to toggle the value of SAVE CC to YES/NO. When set to YES, the guest settings for CC will be retained in the TELEVISION after the TELEVISION is put into Standby mode and then powered on. To apply the same setting for saving the V-Chip settings, navigate to SAVED V-CHIP, and toggle that value to YES by pressing the ► button.

After setting CC and/or V-Chip to be saved while the TELEVISION is in Standby, back out of the menu system by pressing "M" to access the previous menu. The menu system is exited after the 3rd press of "M".

Guest Menu Item Control

Cheat Sheet

To set the Switch On parameters:

Setup → Configuration → Switch On / OSD →
Navigate to the desired parameter and set as desired.

To hide/show menu items in the guest menu:

Setup → Configuration → Control →
Navigate to (SOURCE, PIC FMT, or Smart Window) menu item and set YES/NO.

To set minimum/maximum volume levels:

Setup → Configuration → Control →
Navigate to Min Volume and/or Max Volume and set value by entering the numerical value or by pressing the right/left arrow buttons.

To set the ability of the guest to store CC and/or V-chip settings:

Setup → Configuration → CC / V-chip →
Set SAVE CC to YES.
Set SAVED V-CHIP to YES.